

Sambo Hellas
ΑΝΤΙΠΡΟΣΩΠΕΙΑ ΕΙΣΑΓΩΓΕΣ
ΘΥΡΟΤΗΛΕΟΡΑΣΕΙΣ ΘΥΡΟΤΗΛΕΦΩΝΑ - 2 EASY

ΑΦΟΙ Π. ΓΟΓΑΛΗ
<http://www.sambo.gr>

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Sambo Hellas

TCP/IP video door phone

User Manual

Distinguished clients, thanks for choosing the Sambo Hellas Product, before using this product, please kindly be sure to read the instructions, and save the operation guide for future reference.

Note: The pictures of the products specific in kind prevail. We will update this manual regularly according to the increases or upgrades of the product functions, and the updating contents will be printed in a new version of this specification without prior notice.

Product introduction

Using the Hisilicon solution, H264 compression format, HD (720P), standard clearance D1, fluent (VGA) optional

Support Onvif protocol

Using military grade 2.8mm, 130 degree wide-angle imported lenses, with 3 infrared night vision lights

Support 802.11b/g/n protocol, standard Wi-Fi function, the original Airkiss to set WiFi

Integrated intelligent doorbell button, night key light automatically (doorbell need Networking)

The built-in ECM microphone and loudspeaker with high frequency, 3D noise and echo cancellation technology, ensure two-way voice intercom pure effect

One device can have video intercom with cell phones /PADs/ intelligent terminals, maximum 8

Can set manager's and visitor's password, user security is guaranteed

Support Swiping a card to open the door, local card issuing.

One of the whole family set, other people add equipment automatically.

Full duplex connection

Call forwarding

1 Packing

After opening the packaging, please confirm visual doorbell is intact (hereinafter referred to as the "equipment"), and check the items in the list are complete, if there is anything missing, please get in touch with the seller.

Accessories Model	Power supply voltage	Ethernet cable	WiFi antenna	instruction	screws	certification	Key switch	Smart lock	doorbell
	DC12V adapter	---	Built in	√	√	√	optional	optional	optional

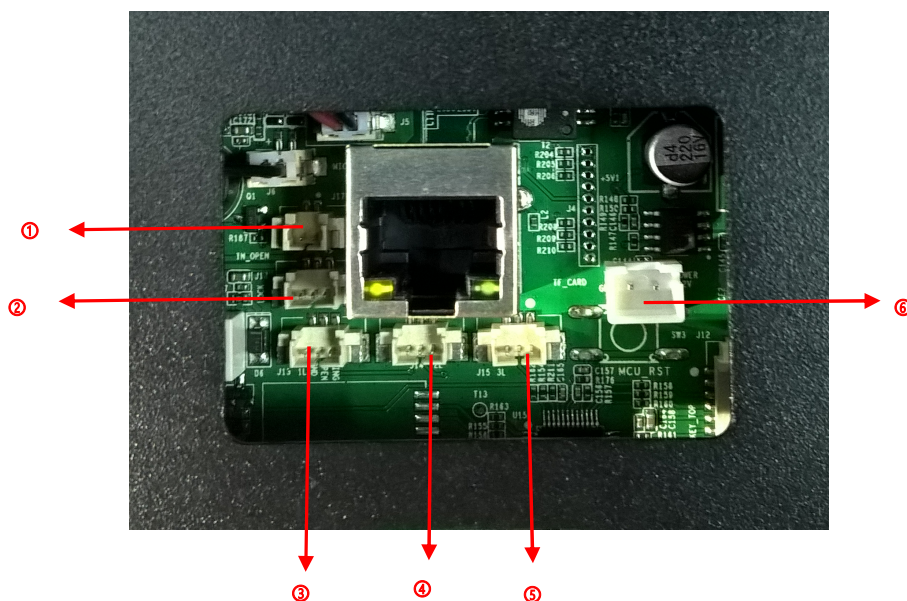
2 Equipment installation

2.1 Wall installation

Size: 148*80*36mm

2.2 Interface specification

Model SMART HOME WiFi



- ① key switch interface: open the door, GND
- ② lock interface: GND, power-fail lock, electric lock from left to right respectively
- ③,④,⑤ indoor doorbell interface: the doorbell rings, open the door, GND
- ⑥ power supply interface: power supply positive, power supply cathode

3 APP operation

3.1 APP installation

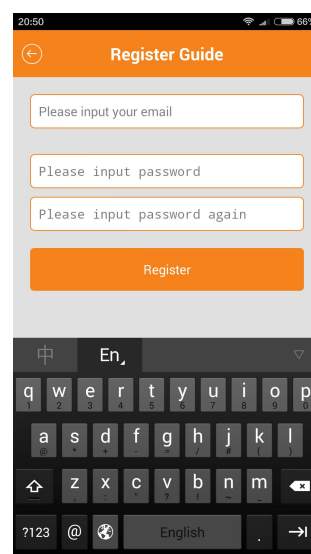
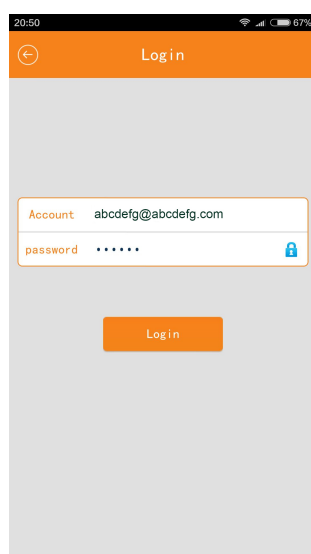
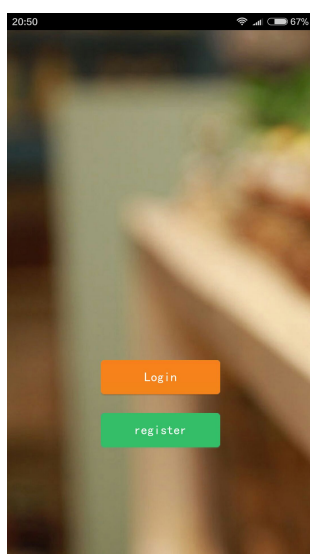
- 1) Please search “Sambo Hellas” in Google Play, download and install it for Android devices

2) Please search “Sambo Hellas” in Apple Store, download and install it for IOS devices

Remarks: Some Android phones need to unseal the local app voice recording and camera (photo / video) application permissions. Sambo Hellas android app and Sambo Hellas ios app is roughly the same. This manual only on the Android version of the app.

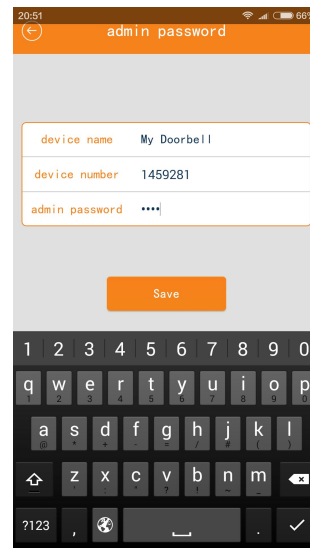
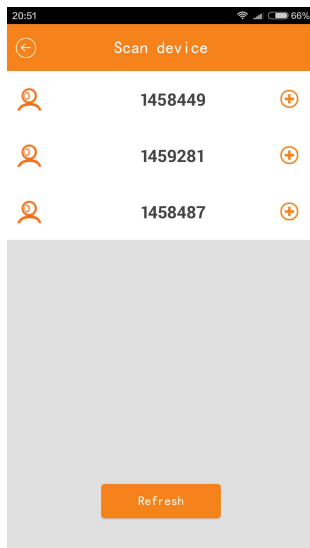
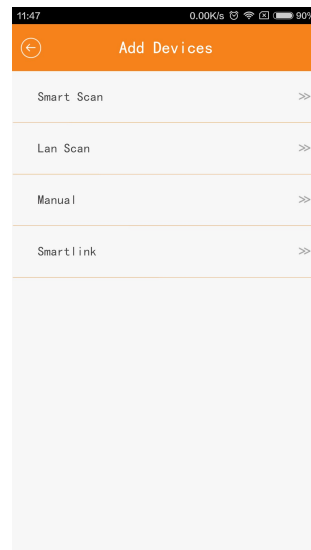
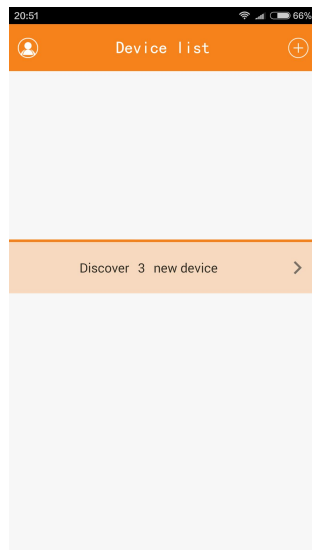
3.2 APP registration and login

The first start interface is as follows. If you have registered an account, you can directly input your email address or ID number and password to log-in. If you haven’t registered, please register with your email address.



3.3 add equipment

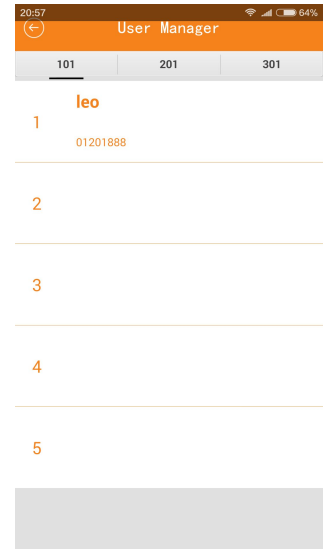
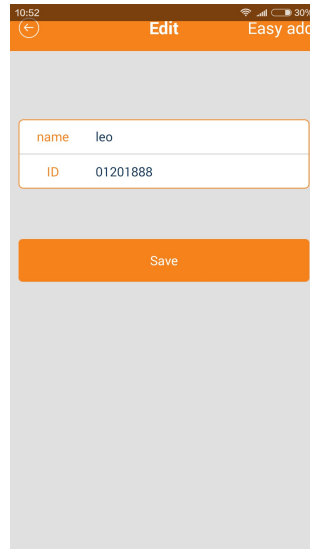
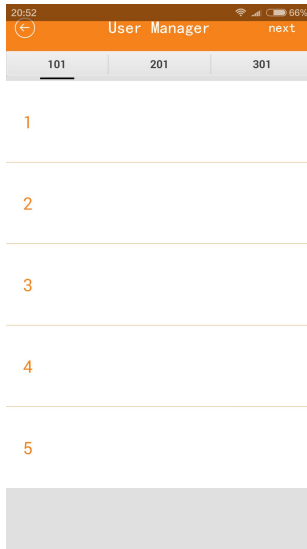
After the entry, you’ll have the automatic access to the device interface, the equipment in the same local area network will automatically pop up. Select the device you want to add, enter the device password



3.4 Setup Wizard

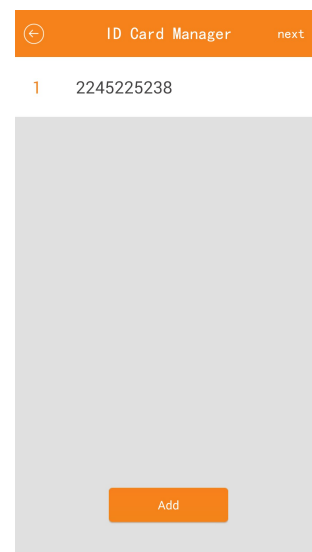
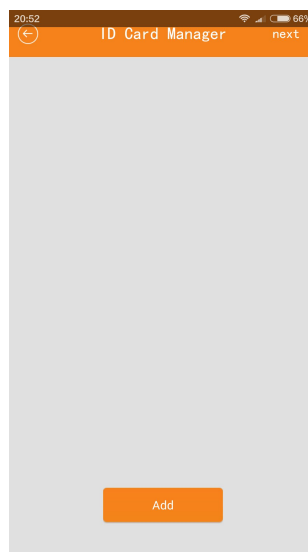
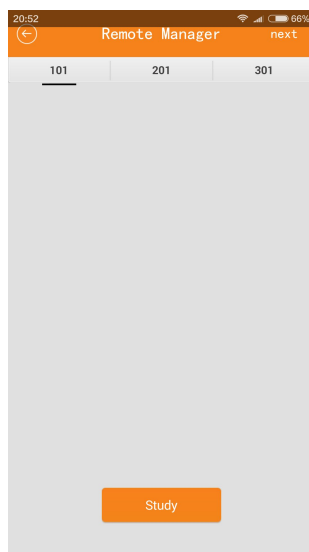
3.4.1 User management

When adding the device at the first time, the default mode is for the administrator, the user needs to configure the doorbell:



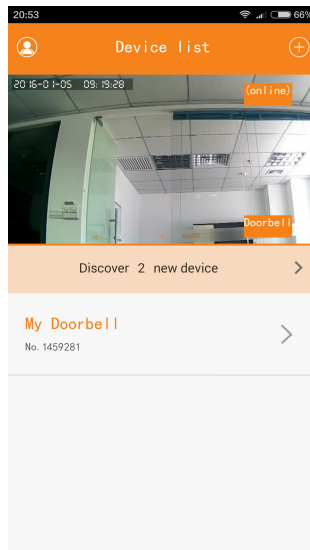
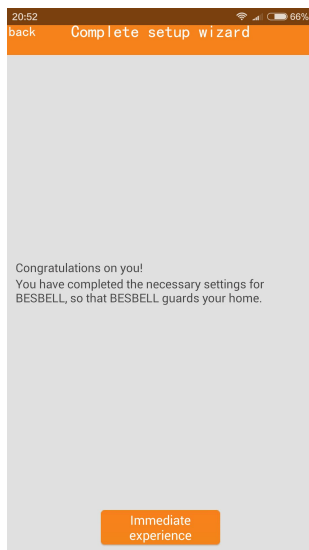
3.4.2 Device management

Add Indoor bidirectional remote control and user's ID card, indoor bidirectional remote control is unsupported for this device. Click next to enter the ID card learning. Click the learning on the APP, and swipe the card at the device end, card number added automatically.



3.4.3 Complete setup

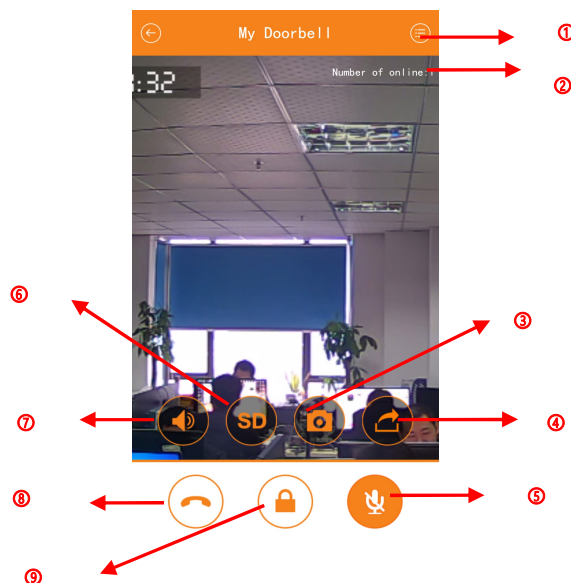
Exit setup wizard after completion, access the device list interface. Except the administrator, Other users add the device automatically when the first call is received.



3.5 Operating instructions

3.5.1 Call interface

3.5.2 Main interface



① Administrator: enter the administrator

② Current users: Peak Current users is 5

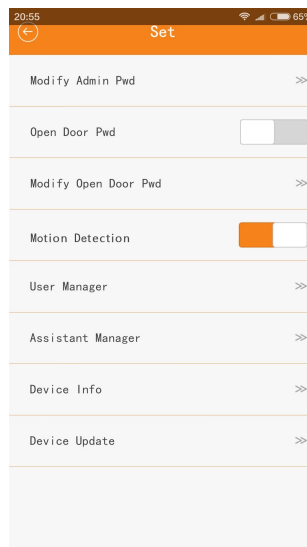
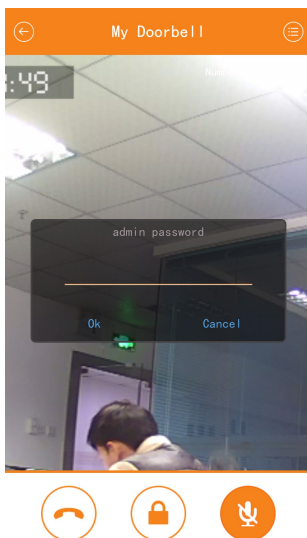
③ Snap shot button: Click to capture the current picture

④ Call transfer: transfer call to other users.

- ⑤ Intercom button: Click to enter intercom mode
- ⑥ HD / SD / LD switching: HD resolution 720p (1280*720), SD resolution (640*360), LD (320*180)
- ⑦ Mute button: Live voice of the doorbell can be transmitted to the phone APP player, click here to turn on and off.
- ⑧ Hang up: exit monitoring screen
- ⑨ Unlocking: open the connected electrically controlled lock

3.5.3 Administrator setup

By clicking on the main monitoring interface, input the correct administrator password to enter the administrator setup interface). The administrator setup interface including: Modify administrator password; need the unlock password or not; modify the unlock password; user management; parts management; facility information; Check the updates



3.5.3.1 Modify administrator password

Modify the administrator password of current device

20:56

← Modify Admin Pwd

device name My Doorbell

Old Pwd

New Pwd

Verify Pwd

Save

3.5.3.2 Door unlock password

To turn on, click on the lock in the main interface and input the door unlock password. To turn off, click on the lock in the main interface and confirm it twice.

20:55

← Set

Modify Admin Pwd >>

Open Door Pwd ☐

Modify Open Door Pwd >>

Motion Detection ☒

User Manager >>

Assistant Manager >>

Device Info >>

Device Update >>

20:55

← Set

Modify Admin Pwd >>

Open Door Pwd ☐

Modify Open Door Pwd >>

Motion Detection ☒

User Manager >>

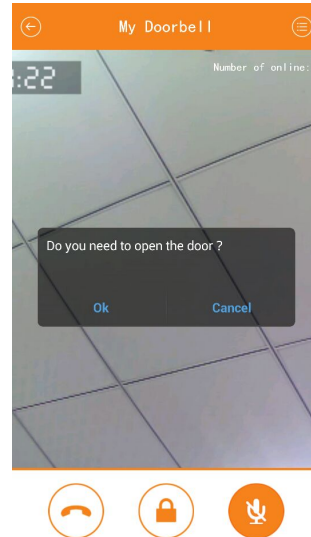
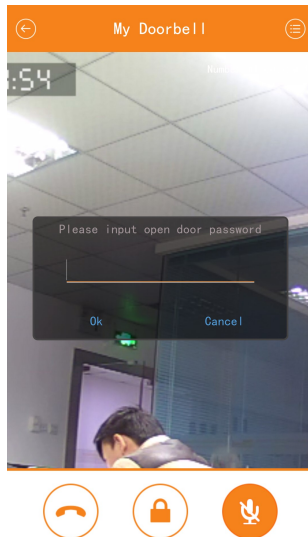
Assistant Manager >>

Device Info >>

Device Update >>

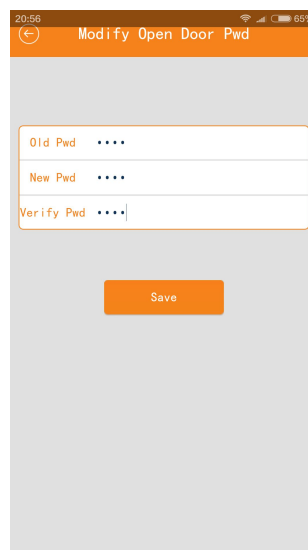
Please input open door password

Ok Cancel



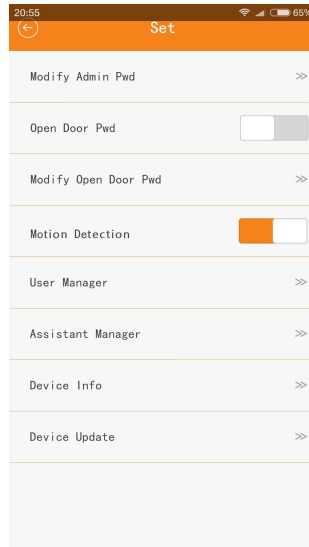
3.5.3.3 Modify the Door unlock password

To modify the default password, the default password is 1234



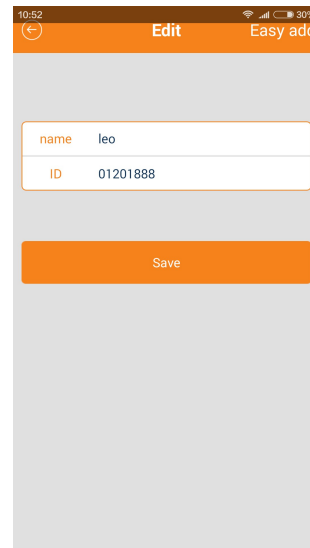
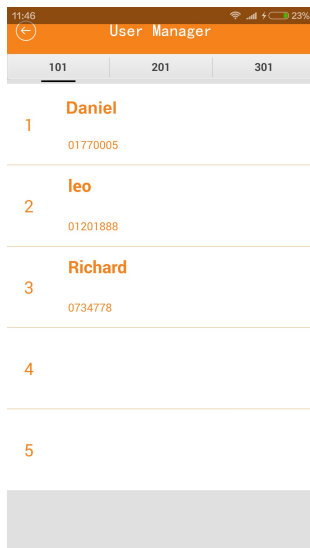
3.5.3.4 Motion Detection

To receive the motion detection push, please click the button to turn it on.



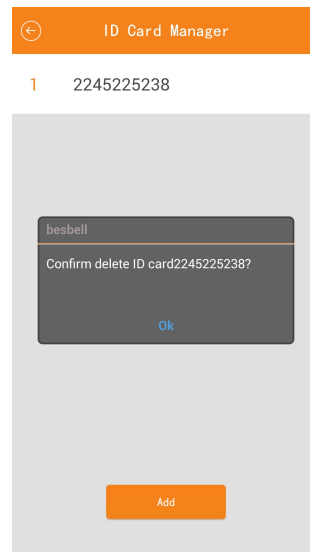
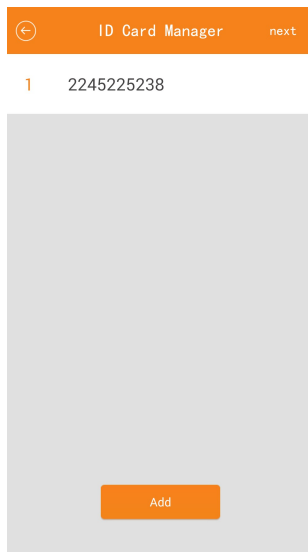
3.5.3.5 User management

To modify the set user, click the user list to modify the user.



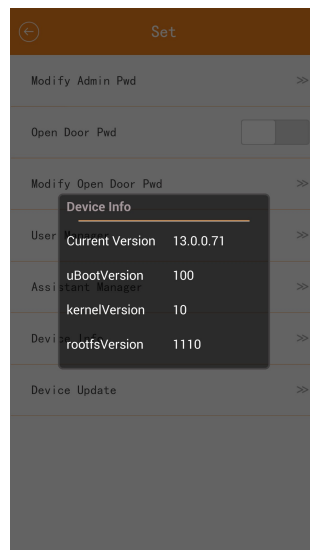
3.5.3.6 Assistant management

Add or remove accessories, Long press the card number to remove the card.



3.5.3.7 Device information

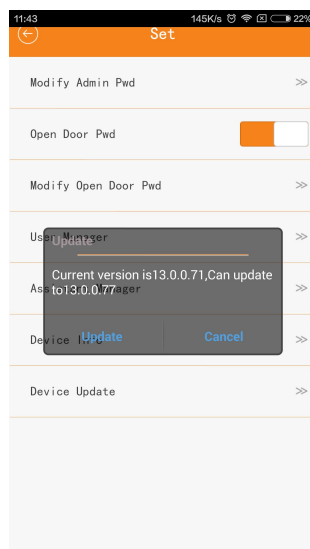
Check the system version of the doorbell



3.5.3.8 Check the equipment update

If the device is the latest firmware version, it will have a pop prompt the current version is the latest one and the version number; It will be prompted to download the update if there is an

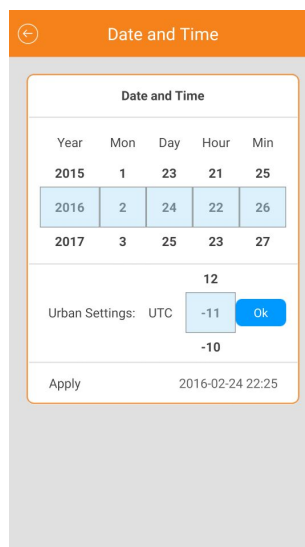
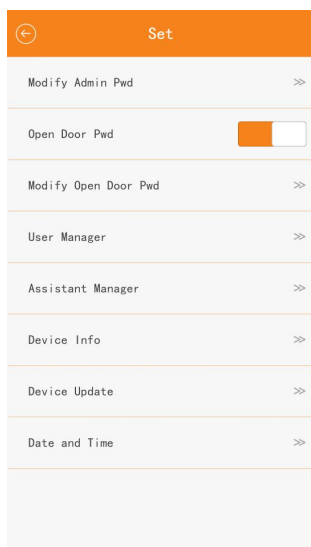
updated version. The firmware version number can also be viewed by clicking on the above equipment information.



Note: Sudden power outages in the course of an online upgrade may cause an upgrade to terminate or system crash.

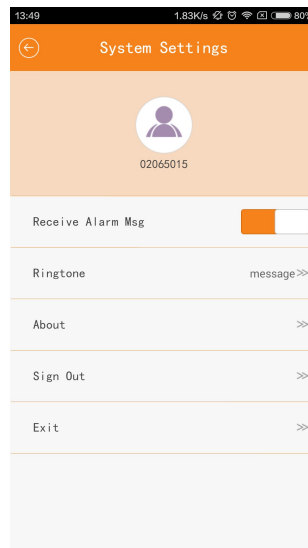
3.5.3.9 Time Setup

Time Setup: Please enter the Set interface, Click Date and Time. You can modify the time and timezone manually, also you can choose to synchronized with your the time on your Mobile phone, please click Apply at last.



3.6 Systems Settings

The toolbox interface includes the following interface: Turn on or turn off the message push; ringtones setting; about; sign out; exit.



- 1) When closing the message push, it will not receive any doorbell call request
- 2) Modify the message push ring tones by click the ring tones setting
- 3) About: The brief introduction of the application
- 4) Sign out: logout the user account and re-log in
- 5) Log out: Log out the application

3.7 Screenshot view

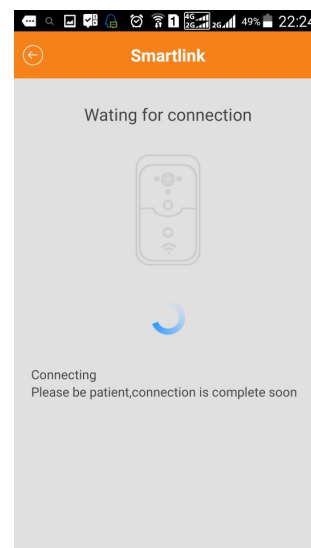
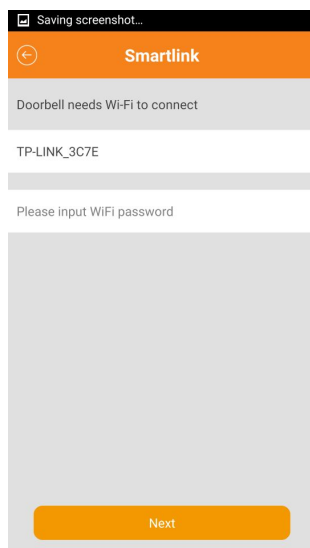
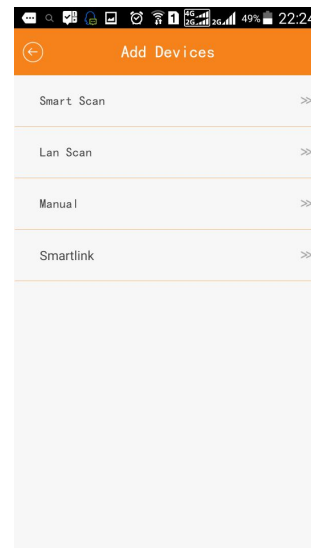
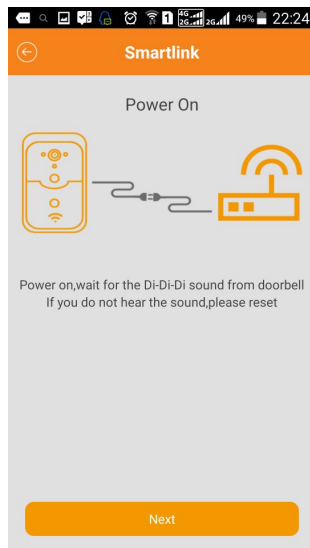
The snapshots of all call records will be saved automatically, as well as the manual snapshots



3.8 Connect with Wi-Fi

Connect with Wi-Fi: Smart Link. Please keep the device powered on, don't connect with the network cable, Click smart link in the app after you hear DI DI DI sound. Next, you will see your mobile phone Wi-Fi account in the App, please input your Wi-Fi password, and click OK. Wi-Fi is connected.

Please Note: To ensure it will connect smoothly, please keep your Wi-Fi signal strong enough, and doorbell powered on and hear the DI DI DI sound.



4 Answers for the FAQs

Q: Why did the device list display offline, but it was prompted to be not accessible?

A: Please confirm whether the network connection is successful, the doorbell must be connected to the router, not a modem, through wireless or wired connection.

Q: What if I forgot the password?

A: There is a reset button in the back of the doorbell, please long press it for 3 seconds, and the device password will restore to the default password "1201".

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